



## **POLICY FOR THE PROTECTION OF CLIENTS FROM MISTREATMENT**

All employees of Sunshine Village will understand that the mistreatment of clients will not be condoned. Any employee found to be engaging in such conduct will be subject to appropriate disciplinary action, up to and including discharge. Reports made to the Disabled Persons Protection Commission may result in an investigation, criminal charges, or registration on the DPPC Abuser Registry.

Mistreatment is defined as:

1. Unnecessary, excessive or unreasonable use of force.
2. Corporal punishment, such as striking, hitting, etc.
3. Infliction of mental, verbal, or physical abuse.
4. Willfully depriving an individual of his/her rights to visitors or home visits, away from the program, except where such restrictions are specifically set forth in the Individual Service Plan.
5. Incitement or encouragement of clients or other persons to mistreat an individual.
6. Any other violation of an individual's rights or confidentiality.

## **MANDATED REPORTING**

Any person witnessing mistreatment of an individual with disabilities shall be responsible for reporting such mistreatment immediately to the Disabled Persons Protection Commission (DPPC) at 1-800-426-9009 or 1-800-402-1228.