



POLICY FOR THE PROTECTION OF CLIENTS FROM MISTREATMENT

All employees of Sunshine Village will understand that the mistreatment of clients will not be condoned. Any employee found guilty of such conduct will be subject to appropriate disciplinary procedures up to and including discharge, to include possible court action.

Mistreatment is defined as:

1. Unnecessary, excessive or unreasonable use of force.
2. Corporal punishment, such as striking, hitting, etc.
3. Infliction of mental, verbal, or physical abuse.
4. Willfully depriving an individual of his/her rights to visitors or home visits, away from the program, except where such restrictions are specifically set forth in the Individual Service Plan.
5. Incitement or encouragement of clients or other persons to mistreat an individual.
6. Any other violation of an individual's rights or confidentiality.